

ADMISSIONS

Most people looking for support services come to Chimes after funding has been approved by the applicable funding agency. We are glad to have a preliminary discussion with anyone who is interested in our services and we will also assist with the application process. Where necessary, we will assist to get funding approval.

Chimes welcomes inquiries and visits from families, caregivers, and advocates looking for the right support service program. To obtain more information, please call our Admissions Coordinator at 410-358-6661.

Chimes support services are licensed and funded by the state of Maryland.

Chimes, its subsidiaries and affiliates, do not discriminate in the provision of services to persons served and are equal opportunity employers as stated in the Chimes Policy on Non-discrimination in accordance with all federal, state and local laws.



Chimes

Harry and Jeanette Weinberg Campus
4814 Seton Drive
Baltimore, Maryland 21215
410.358.6677 • 1-800-CHIMES1
Fax 410.358.1269 • TTY users call 711
www.chimes.org

Chimes Maryland
Support Services

Support Services



Chimes Maryland provides an array of support services throughout the Baltimore Metropolitan Region. We provide support services for both children and adults with intellectual and developmental disabilities and related conditions, who remain at home with their families or natural caregivers, as well as for individuals living independently in their own home. Services are flexible in nature and can be

short term or on-going depending on the needs and choices of the family and/or individual.

Chimes philosophy is based on the belief that each participant is an individual with specific needs and desires. Families caring for a child with disabilities also need assistance at home or a break from time to time. With the active involvement of the person served, the family, and their support Team, we strive to create the most appropriate, flexible and responsive support plan. Working together, our overall goal is to enhance the quality of life for the families and individuals served in the most integrated setting.

Individual Plan

Each person receiving Chimes support services has an Individual Plan that specifies the type and pattern of supports needed by the family and/or individual. The Plan is directed by the person served or family, is outcome oriented and designed to meet the family and/or person's needs, preferences and goals. The Plan is established, implemented and monitored using a team approach and is updated or revised at regular intervals, or as needed by the family and/or individual.

Services

Support services are designed to be creative and dynamic, responding to the changing needs and choices of the family and/or individual. Models of support include: Family and Individual Support Services and Community Supported Living Arrangements. While each participant's Plan is different, support services can range from drop-in support for an individual living in his or/her own home or family home, to a more comprehensive support Plan that includes training and activities to promote skills, community involvement and maximize independence. Respite services for families, both in-home and out-of home, provide families with a needed break and may be incorporated in the Plan and provided intermittently or on an emergency basis.

Examples of the types of supports available include:

- Personal assistance and/or training in daily living and life skills, health and safety, motor and mobility skills, communication and socialization skills;
- Behavioral Support
- Recreation and Leisure Activities
- Respite Care
- Medication Administration
- Transportation

Caring Trained Professionals

Chimes ensures that each family/individual served receives the proper level and type of support indicated in their Plan. Direct support is provided by contractual professionals, known as Health Care Agents, who are specially trained to work with our participants and who receive continuous training in the application of best practices to promote the highest quality of care. In addition to Health Care Agents, staff includes case managers and a program manager, who ensure that the level of service delivery and coordination of resources is consistent with the Individual Plan.

We also utilize and coordinate with an array of licensed professionals in community practice to address physical and behavioral/mental health needs.