

## ADMISSIONS

Most people looking for residential services and supports come to Chimes after funding has been approved by the applicable funding agency. We are happy to have a preliminary discussion with anyone who is interested in our services and will also assist with the application process.

Chimes welcomes inquiries and visits from families, caregivers and advocates looking for the right support service program.

For more information contact Melodie Billman by email at [mbillman@chimes.org](mailto:mbillman@chimes.org).

Chimes residential services and supports are licensed and funded by the State of Maryland.

*Chimes, its subsidiaries and affiliates, do not discriminate in the provision of services to persons served and are equal opportunity employers as stated in the Chimes Policy on Non-discrimination in accordance with all federal, state and local laws.*

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# Chimes

Chimes Maryland  
Eastern Shore Region:  
Residential Services  
and Supports



Chimes Maryland-Eastern Shore Region provides residential services and supports on the Eastern Shore of Maryland to both children and adults with intellectual and developmental disabilities. The range of service options includes: Individual Family Care homes where supports are provided in a private home for individuals who prefer a family setting with agency oversight; Family/ Individual Support Services where supports are provided in the family's home; Community Supported Living Arrangements where supports are provided to individuals living independently in their own home. Services are flexible in nature and designed to be creative and dynamic responding to the changing needs and choices of the family and/or individual. While each participant's plan is different, services can range from drop in support to a more comprehensive support plan that includes training and activities to promote skill acquisition and full community inclusion.

Chimes philosophy is based on the belief that each participant is an individual with specific needs and desires. Families caring for a child with disabilities also benefit from assistance in the home. With the active involvement of the program participant, family and

support Team, we strive to create the most appropriate and responsive support plan. Working together, our overall goal is to enhance the quality of life for families and individuals in the most integrated setting.

### Individual Family Care

In this model, the individual has the opportunity to live in a private home and become a part of a family, sharing with the care provider and extended family all aspects of family life. While participants in this model have access to the same services and resources afforded to those in traditional residential, direct support is provided by the primary care provider and monitored by a case manager. All of our family providers are carefully screened and trained. Each home must also meet local fire and health requirements.

### Family/ Individual Support Services

Family support is geared to assisting families who have a child with a disability. Families may need assistance with after school care, socialization activities, or assistance with medical appointments for the child. The family is integral to plan development and supports take into consideration the needs and preferences of the child and family.

In this model, the individual receives supports in their own or family home. The individual receives training to promote full community inclusion. This is done in a variety of ways such as support with budgeting, shopping, travel and access to recreational and social integration. Services are tailored based on the individual's plan, monitored and revised as needed.

### Community Supported Living Arrangements

In this model, the individual receives supports in their own home or apartment. Typically, the supports are more comprehensive and can range up to 24 hours per day. Services are tailored based on the individual's plan as developed by the Team, and the goal is to maximize community involvement and independence.

### Examples of Supports Available

- Personal assistance and/or training in daily living and life skills, health and safety, motor and mobility, communication and socialization skills.
- Behavioral support
- Recreation and leisure activities
- Medication administration
- Transportation
- After school care
- Case Management
- Community involvement and access
- Environmental modifications

Supports are provided by Health Care Agents that are carefully screened and who have the required trainings to work with the program participant. Oversight and monitoring for quality supports is provided by the Agency Program Director.